

July 2023

**Rainbow Medical Centre**  
***Friends and Family Test***

<b>Very Good</b>	<b>Good</b>	<b>Neither Good or Bad</b>	<b>Poor</b>	<b>Very Poor</b>	<b>Don't Know</b>
26	10	2		5	4

**Feedback given**

- They have always been very helpful to me
- I have never had a problem with the practice
- Always respond
- They've always been extremely helpful and supportive to me and my family
- Very helpful including reception staff
- Can never get an appointment to see a doctor face to face
- Its so hard to get a consultation not even heard we not the website has changed
- Very good team
- The difficulties in making and getting a timely appointment have resulted in me now being very hesitant to attempt to see a doctor
- Quick response to problem last time I needed a doctor
- Difficulty with getting appointments
- Always approachable. Receptionists are polite and respectful

<b>Male</b>	<b>Female</b>
11	36

**Age Group:**

16-24	1
25-34	7
35-44	18
45-54	10
55-64	9
65-70	1
70+	1

