

Comments feb 20

Feedback given?

- Very nice surgery, can usually get appointment on the day
- Caring and polite
- Hard to get an appointment
- Staff and doctors are always friendly and make me feel at ease
- Good service
- Nice receptionists
- Nice GP
- Rubbish telephone system
- All the staff I have seen have looked after me great and made me feel nice and relaxed
- Staff friendly and helpful, doctors and nurses excellent. Only problem is difficulty getting an appointment
- Long wait for appointments
- Good service
- Polite staff. Always see a different doctor so no consistency
- Experience depends on doctor seen, sometimes don't feel listened to
- It's very difficult at time to get an appointment
- Staff helpful and good doctors
- Brilliant
- Always here to help – and reliable
- Lovely staff, good GP's
- Prefer Sutton surgery due to more rooms, bigger and reception staff are nice
- Waited weeks for an appointment
- The surgery has always been helpful
- The doctors and nurses always have time to listen to you
- I got an appointment early
- Good GP's, staff are friendly and helpful
- Been with this surgery since I was born when it was 1 Ellams Bridge Road. The treatment given to my wife and myself is very good and feel confident when we contact the surgery that we will be treated well
- It's the only medical centre I know