

Comments Nov 10

- Good appointment system. Friendly staff
- Happy with service
- I always get good care and advice and feel totally at ease
- Very happy with the way I am treated
- Excellent staff – very helpful
- Great service – no problems
- Fabulous service
- Helpful, courteous and presentable
- Have always been treated with respect and efficiency but some of Thatto Heath receptionists need to be more friendly
- GP's are caring and very understanding. You can usually get an appointment same day but this is only if you ring and get through at 8am
- No appointments. Patient app only takes 1 appointment – blocks up you making further appointments
- Very nice staff. Quick service
- Because when it comes to appointments you cannot get one for 3 weeks or more even on website
- Compared to other doctors, you can get appointments quite quickly. Plus Dr Sayed is the best doctor you could ever have
- Helpful and friendly staff
- Receptionists are very friendly and helpful. Doctors are helpful. Quickly seen too
- I have had excellent treatment since joining from another practice earlier this year. Every doctor I have seen has been extremely courteous, discreet and been very kind and considerate. Sheila has been so good. The reception team are lovely, kind and helpful and do their very best to help their patients. The surgery itself is spotlessly clean, bright and pleasant to go to. On the whole an excellent GP practice.
- Always tries to accommodate an requests
- I find the doctors, nurses and staff very good and helpful
- Great
- Good online services. Reliable doctors / nurses. Good communication
- The surgery provides a good service. Doctors always thorough and interested. Sometimes struggle to get later appointment
- Good service. Respectful staff and helpful
- Brill
- Friendly receptionists. Very good patient care from doctors. No problems getting appointments. Medical centre just across the road from where I live