

Sept 2019 Comments

- Doctors always great and appointment booking has got better
- Hard to get an appointment with chosen GP. Waiting time is lengthy
- Always recommend Dr Sayed in particular as he has time to explain things and really cares about his patients
- Thankfully I do not visit the GP that often but when I do, I don't tend to wait much longer than appointment time. The doctors I have seen are very caring and thorough, although the wait for a routine appointment is far too long
- The young girls on the desk are very helpful and pleasant
- Because I got seen very quickly and was happy with my appointment
- I've always been treated well and staff always helpful
- Took 43 attempts to get through on phone. It actually was 52 when I just checked phone record
- Always get first class service. Very professional. Only issue is appointments can be difficult to get for the same day
- I've never had any problems with the practice, over many years I've been coming here
- Well looked after with everything for years. Recommended
- It is difficult to get appointments. However the doctors and service from staff is good
- Great service
- Very good GP's and practice
- We have always found it satisfactory. Receptionists are very helpful. Nothing is too much trouble
- They are lovely receptionists and doctors. The surgery itself is lovely and clean. I would defiantly recommend Rainbow Medical Centre
- Never had any problems when seeing the doctor. Staff are always helpful and nurses are good in what they do
- My GP, Dr Sayed has been looking after me and my family for years and has been great
- As with all medical practices at the moment, all over worked, so hard to get an appointment but when attended care good
- Find staff helpful and polite
- Been with this centre most of my life and have always been extremely satisfied with the standard of care and attention
- Because when you get to see the doctors they are good
- Do everything to help you whatever the problem
- Because I am unable to get an appointment
- Very good service and friendly staff
- The doctors are good when you can get an appointment. It is hard to get an appointment with the same doctor all the time and I feel the doctors don't know you enough
- Friendly staff – good advice and help
- It is hard to book an appointment especially on internet which is not as good as it used to be

- This sort of thing is not the usual topic of conversation amongst friends
- I always get seen when I need to
- Other than waiting times to book an appointment the service provided is second to none across both surgeries. The pressures are not the staffs fault. From the front of house to the doctors – sublime
- Good service. A lot of doctors
- Been with this practice all my life. Always found the service very good
- Always good service
- Friendly, efficient
- Sometimes hard to get appointments, not always given the correct treatment, in the past had to demand to see a specialist to save my life or stop more serious problems. Not a happy camper has happened 3 times in the end. Not paid private.
- Difficult to get appointments on the day
- Appointments are fast. Little waiting time and staff really nice and helpful