

Comments October 2018

- Hard work getting an appointment.
- I don't go to the doctors so often but when I need to I can never get an appointment when needed.
- Friendly staff, nice surgery.
- Been bringing my elderly mum here now for about 2 years, she has been very well looked after – never had any problems with GP / Nurses or staff all very friendly and helpful.
- Been registered a long time, always been happy with service provided. Staff are always friendly and helpful.
- Nightmare getting an appointment.
- Good doctors but sometimes unable to get an appointment.
- I am pleased with what I have received up till now.
- I have always had the care I needed.
- Very difficult to get through and get an appointment but once you do they are mostly very good.
- Friendly staff, very helpful.
- I would highly recommend for family and friends. Never have problems getting appointments.
- Every time I have made an appointment everyone has been helpful, professional and polite which makes all the difference.
- Dr Whittle and Dr Sayed have been brilliant, especially Dr Whittle with problems with our daughter. Dr Hanrahan is excellent too. #
- Never get an appointment for my children and always sent to Albion Street who never have any of her history.
- Always well treated in the past.
- The Doctors are great just sometimes struggle to get an appointment.
- Doctors are good when you can get to see them.
- Nice and friendly practice.
- Straight forward and easy friendly staff.
- Very friendly, doctors are really good.
- Family have been with this surgery for over 30 years, always found the service from doctors, nurses and reception as excellent.
- I came here so my family will as well without a doubt.
- Very helpful. Easy to talk to.
- Rainbow is conveniently situated for me but I find it very hard to get an appointment with GP of my choice.
- Hard to get appointments.
- Doctors are nice.
- Have to wait too long for an appointment. Hard to get through on the phone. Not enough good GP's.
- Very helpful.
- Ok staff and doctors.
- Reception staff are nice.
- Can get an appointment (emergency) when needed.
- Good service.