

Comments May 2017

Please tell us why you answered as you did in question 1:

- Always good for me.
- I have been with this practice a long time.
- Always friendly. Doctors are very supportive.
- No problems ever encountered.
- Can more certain get an appointment with a doctor straightaway.
- Find doctors and staff, helpful.
- Good surgery. Pre-bookable appointments on the app. Clean, excellent choice of doctors.
- Never had a problem getting an appointment for me or my kids. Always do their best to fit you in even if you have to sit and wait.
- Always used this practice.
- Staff and doctors are friendly. Doctors explain what's wrong with you and medication they give you. Receptionists are great and will help when they can.
- Good staff.
- Difficult to get appointments, always advised to ring on the day rather than book in advance.
- They try to help you and get you an appointment as soon as possible.
- It's very hard to get an appointment.
- Can get an appointment same day online.
- Friendly.
- As I am an infrequent user of the service I find the procedures confusing. Admittedly this is more around the repeat prescription/care of the chemist.
- As family live away from here.
- Kind helpful doctors - especially one. Always able to get appointment when needed, ordering repeat prescriptions could be better - registered for chemist collection but often need to collect from surgery.
- Can never get an appointment when needed. Even have children and same with them. Can take up to five weeks to get an appointment. Rubbish service.
- Been at the surgery for many years. Always see us quickly when needed.
- Very good doctors.
- I have already recommended people, I find the staff on reception very obliging. Just very hard to get an answer to phone (mornings).
- I do not frequent surgery on a regular basis.
- Great reception people and doctors, that's why I give chocolates at Christmas and card.
- Doctors experience and experiences I've had.
- Brilliant doctors.
- Because the doctors always listen and make you feel important. The doctors I see.
- Friendly, efficient staff.
- Good, very helpful.
- The GPs are excellent.
- Friendly, helpful.