

Comments Dec 2018

- Good
- Can't make appointment
- Helpful and kind staff
- Friendly reception team and nice doctors always happy and helpful
- Lovely staff, very helpful and friendly doctors who really listen to you
- Brill
- Excellent service all round
- Friendly. Receptionists always helpful with any queries, always able to get an appointment to see a GP
- I like the doctors, its trying to get an appointment. I rang for 20 mins solid the phone rang and kept cutting off caused me a lot of stress, so now I have to queue up in a morning to get one. Ridiculous
- Busy place like all doc's but that the way it goes. Staff ace
- Staff are helpful, knowledgeable and try to meet all needs. The only reason I hadn't put extremely likely is because of the difficulty in getting appointment and then the length of time you have to sit and wait when you get one
- Very efficient. Manage to get an appointment on the day
- Always helpful but very hard to get childrens appointment due to children not on app
- Because I've always found them friendly and helpful
- Friendly, caring doctors
- The staff are very good no problem too much trouble
- Helpful doctors and staff
- Never had any problems with this centre
- Friendly and courteous doctors. Quite easy to book appointments. Good at keeping to time. Always ready to listen
- Very happy with the service, nice friendly practice
- Very pleased with the service, everyone helpful
- Always found the service reliable and efficient
- Always had very good treatment when needing care. I don't normally need appointments at short notice I book them as I am leaving if I need to see the doctor again but it can be weeks
- I usually am looked after well with Rainbow Medical
- Nice surgery
- Trusting the practice and GP's, that give a good service, friendly staff
- The GP and HCA are very supportive. They continue to work with me to reduce my weight and control my asthma. The only other feedback I would give is to address the website design. It isn't very user friendly or pleasing
- Good surgery, nice staff
- Friendly, helpful staff
- I've never had any issues re appointments or prescriptions
- Brilliant service
- Good practice
- The reception staff are so friendly and always smiling

- **Polite friendly staff**
- **Been very helpful when ringing and when had appointments**
- **Staff always polite and always helpful**