

## Comments Dec 2016

- Good service.
- Good service and ease of access.
- Can't get through on phone. Never any appointments.
- Good practice. Reasonably easy to get appointment.
- Good availability, friendly, professional staff.
- Simple, easy to use.
- Always appointments available. Great support - lovely staff.
- Once you manage to get an appointment the doctors are always very understanding.
- I've been coming to this surgery all my life, and have always received excellent service. Even though it may take a while to get through, usually don't have too many problems getting an appointment. The doctors and reception staff are lovely despite how busy they obviously are.
- Some GPs listen to you, some don't.
- Quick service.
- Because of the doctors and staff, they are the best and cannot do enough for you.
- Nice and friendly and helpful.
- Doctors are great, just hard to get appointments.
- GPs are excellent, but have great difficulty in getting appointments when phoning at 8:30am. I think you should have a triage system on patients coming to emergency appointments.
- Would all depend on location of friends/family.
- Fit me in for appointment today.
- We have always had excellent service from this practice.
- Because I think the service is very good, and it's a good doctors.
- Good for emergency appointments.
- Ease of use of online system. Booking in. Service from doctors.
- I have always had good care.
- Friendly and good.
- Prescriptions always on time. Can get an appointment most days. Only negative is sometimes doctors running very late.
- Easy to get to. Helpful. Doctors and staff easy to talk to.
- Doctors and staff are friendly and easy to talk to.
- This is a very good surgery, staff are excellent, any doctor who I see is good and knows what they are doing.
- Good service. Good doctors.